



## Portage County

A proud partner of the  
American Job Center network

### IMPACT

The IMPACT Program was designed to assist unemployed obligors in identifying and overcoming obstacles to employment so that they are able to successfully make their child support payments.

Referrals to IMPACT can be made via CSEA, Portage County Courts, Children Services and/or Probation. Once a referral has been made, a case manager will schedule an orientation and a one-on-one assessment to address any needs of the participant. Once needs are identified, a Goal Plan is created to support and help individuals overcome those needs. The participant will also be subject to the four week IMPACT program workshops which include topics such as resume writing, mock interviewing, soft skills and more.

Benefits of participating in the IMPACT program:

- May stop or prevent punitive actions on arrearage cases
- Participants receive case management and support in identifying needs and overcoming barriers to employment
- License Reinstatement
- Connection to OhioMeansJobs Programs and Services



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**Public Assistance and  
Administration Location:**

449 S. Meridian Street  
Ravenna, Ohio 44266  
(330)297-3750

**Children Services Location:**

446 S. Chestnut Street  
Ravenna, Ohio 44266  
24/7 Abuse/Neglect Hotline (330)296-CARE  
Adoption (330)297-3809

**Child Support Location:**

449 S. Meridian Street  
Ravenna, Ohio 44266  
(330)297-3791

**OhioMeansJobs Portage County Location:**

253 S. Chestnut Street  
Ravenna, Ohio 44266  
(330)296-2841

**Hours of Operation:**

Monday-Friday 8:00 a.m. - 4:30 p.m.  
Closed all major holidays

**PCJFS Director:**

Kellijo Jeffries, MSW, LSW

**Portage County Board of Commissioners:**

Sabrina Christian-Bennet  
Anthony J. Badalamenti  
Vicki A. Kline



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