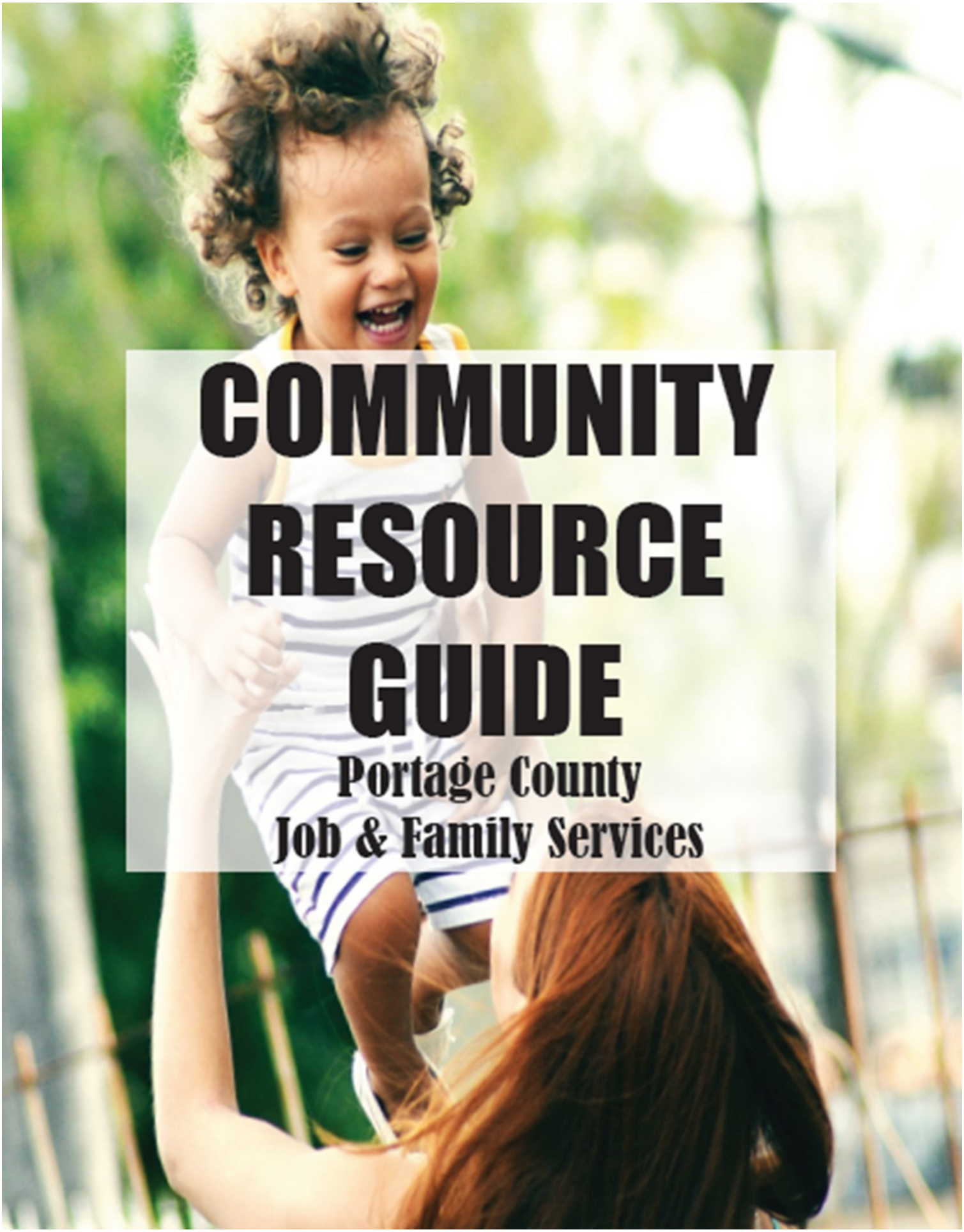

COMMUNITY RESOURCE GUIDE

Portage County Job & Family Services

Welcome!

Are you interested in the resources that Portage County has to offer? The Community Resource Guide can assist you with any barriers, needs, or even just contact information. This guide is your link to success! The Community Resource Guide offers a brief explanation of available resources in Portage County.

This guide may be printed for your convenience by right clicking your mouse and selecting “print.”

If any information is published in error, please submit changes via email by clicking here.

Numbers to Remember

24 Hour Crisis Hotline
(Townhall II) 330-678-4357
(Coleman Access) 330-296-3555

Area Agency on Aging
800-421-7277

Children’s Advocacy
330-297-8838

Children’s Advantage
330-296-5552

Coleman Professional Services
330-673-1347

Drug Task Force
330-296-8626

Family & Community Services
330-297-7027

Mental Health & Recovery Board
330-673-1756

National Alliance on Mental Illness
330-673-1756

National Runaway Switchboard
330-786-2929

Ohio Domestic Violence Network
800-934-9040

Ohio State Highway Patrol (Portage)
330-297-1441

Place of Peace
330-296-4522

Portage County Job & Family Services
CARES Children/Adult Protective Services
330-296-2273
Child Support Enforcement Agency
330-297-3791
OhioMeansJobs Portage County
330-296-2841
Public Assistance
330-297-3750

Portage County Sheriff
330-297-3408

Safer Futures
330-673-2500

Townhall II
330-678-4357

United Way
330-297-4636

UH Portage County Medical Center
330-297-0811

Last updated December 2018

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Coleman Adult Day Services
6695 N Chestnut St
Ravenna, OH 44266
(330) 296-3214
AdultDay@colemanservices.org

Open Monday – Friday 7:30am-5:30pm

Provides an adult-day care program in a supportive, socially stimulating environment. Service is for those with declining or limited physical and cognitive abilities. Service is offered through a progressive model of health care at an affordable rate.

Hiram Christian Church
6868 Wakefield Rd
Hiram, OH 44234
(330) 569-7697

Phone to make a reservation.

Loans gently used medical equipment to individuals who need it and offers a congregate meal for older adults.

Independence of Portage County
161 E Main St
Ravenna, OH 44266
(330) 296-2851

Open Monday – Friday 9am-5pm

Provides a day program for adults with developmental disabilities in an activity center. Provides activities, training and assistance based on the needs of the individual. This may include recreation, crafts, daily living skills, personal hygiene, medication administration, transportation, vocational development, production skills, etc. also provides group homes for those who need 24 hour .

Mature Services
408 9th Street SW
Canton, OH 44707
(330) 479-0874 (866) 534-6312

Open Monday – Friday 8:30am-5pm

Develops workforce skills in unemployed, low-income older adults age 55 and older with poor employment prospects. Program participants are assigned to paid community service placements with a non-profit organization or governmental entity for purposes of training and acquisition or improvement of skills that may lead to unsubsidized employment or a job that is not subsidized by the program. In collaboration with the participant, the program must develop an Individual Employment Plan, which outlines steps for achieving goals as determined through personal interviews and assessment instruments.

ADULT RESOURCES

Memory Care in Ohio
7535 East Hampden Avenue, Denver, CO 80231

(800)395-8279

Www.memorycare.com/memory-care-in-ohio

Provides research-backed resources to guide caregivers and seniors in the early stages of memory impairment through the process of finding and obtaining the care they need.

People Tree at Faith Evangelical Church
10585 Windham-Parkman Rd
Garrettsville, OH 44231
(330) 527-4068

Open Monday – Friday 9am-5pm

Provides walkers, crutches, wheelchairs, hospital beds, and other medical aids (when available).

Who qualifies: Serves residents of Windham, Windham Twp, Garrettsville, Nelson, and Freedom.
Required Documents: Proof of residency, such as a current utility bill or benefits statement.

Portage County Senior Services Center
705 Oakwood St
Garden Level
Ravenna, OH 44266
(330) 297-3456
Seniorcenter@fcsohio.org

Offers social and recreational activities for senior citizens. Provides a variety of other services which include distribution of Farmers Market Coupons for free locally grown produce, bus trips, and free exercise classes and Tai Chi classes.

Portage Senior Corps Office
135 E Erie St
Ste 301
Kent, Ohio 44240
(330) 677-3939

Offers a prescription program, Vial of Life, and helps with health insurance through OSHIIP. Also offers volunteer positions for the older adults.

The Portage Park District
705 Oakwood St. Suite G-4
Ravenna, Ohio 44266
(330) 297-7728

The Portage Park District is committed to providing quality outdoor exploration opportunities of Portage County. Provides nature education and outdoor recreation programs for all ages at our park locations throughout Portage County. Visitation to parks and trails are free and open to the public year round!

Coleman Professional Services
Addiction Recovery Services
3922 Lovers Lane
Ravenna, Ohio 44266
(330) 673-1347
www.colemanservices.org

Licensed and caring staff use a combination of interventions designed to address and provide help for people with substance abuse and dependence. Research-based therapeutic services provide the assistance one might need to move forward when suffering from addiction.

Family and Community Services
143 Gougler Ave
Kent, Ohio 44240
(330) 677-4124
www.fcsserves.org

The counseling department provides counseling for chemically dependent individuals, their spouses, and/or other family members. Services are provided to adolescents and adults.

**Referrals are accepted for mandatory and voluntary clients. Private pay, sliding fee scale, insurance, and Medicaid accepted.*

Hope Drug Court
Portage County Court of Common Pleas
203 West Main St.
Ravenna, Ohio 44266
(330) 297-3861
https://www.co.portage.oh.us/adult-probation/pages/hope-drug-court

Help, Opportunity and Progress through Education (HOPE) is a specialized drug court docket in the Portage County Court of Common Please. Becky Doherty is the presiding judge. Program staff include a Drug Court//Specialized Docket coordinator, and Intensive Supervised Probation Officer and Standard Supervision Officer.

Hope Village
3975 Kenneth Drive
Rootstown, Ohio 44272
(330) 850-5141
www.hopevillagerecovery.com

Hope Village is an outpatient recovery center that assists in assessments, individual counseling, case management, group counseling, family education, intensive outpatient treatment, after care services, peer support and assist with transportation for individuals struggling with addiction.

SUBSTANCE ABUSE TREATMENT

Groups
6693 North Chestnut St.
Ravenna, Ohio 44266
1(800)683-8313
http://joingroups.com/

Groups provides therapy and medication for people to recover from opiate use. Through groups, people at different stages of recovery learn from each other, build collective wisdom, and hold each other accountable.

Root House
Undisclosed location
Family and Community Services
Ravenna, Ohio
(330) 677-4124

Root House is a residential treatment facility for men recently released from incarceration who struggle with addiction. Support staff works with the men to overcome addictions and offer support so they may continue living a sober life.

Townhall II
155 N. Water St.
Kent, Ohio 44240
(330) 678-3006
www.townhall2.com
24 hour Crisis Line: 330-678-4357

Licensed, professional, and caring counselors provide an array of services designed to help people learn how to effectively manage their addiction and begin recovery.

Cost for services are charged based on a sliding fee scale (for Portage County residents), taking into consideration family size and income. Select private insurance and Medicaid are accepted. No one will be turned away due to inability to pay.

Horizon House (Townhall II)
Undisclosed location
(330) 678-3006

Horizon House is a women's residential halfway house that specializes in long-term, individualized alcohol and drug treatment. Typical stay is for 90 days. Individual and group counseling for resident's family members is available, as well as involvement in self-support recovery activities such as AA and/or NA.

Who Qualifies: Adult women who are Ohio residents and have completed a drug and alcohol assessment through an ODMHAS certified program.

Fees: When applicable, women are expected to contribute food stamps and a portion of their general assistance to help pay towards room and board.

Best Practices in Schizophrenia Treatment (BeST) Center
Department of Psychiatry
Northeast Ohio Medical University
4209 State Route 44, PO Box 95
Rootstown, Ohio 44272
(330) 325-6695
pfetzer@neomed.edu

The Best Center promotes recovery and improves the lives of as many people with schizophrenia as possible by accelerating the adoption of evidence-based and promising practices by working with mental health consumers, family members, expert consultants, policy makers and mental health partners from northeast Ohio. We offer training, consultation, evaluation, education and outreach activities to build the capacity of local systems to provide state-of-the-art care.

Children's Advantage
520 N. Chestnut St.
Ravenna, Ohio 44266
(330) 296-5552
www.childrensadvantage.org

Open Monday –Friday 8am-5pm

Children's Advantage provides mental health/behavioral health services for children and adolescents teens with emotional or behavioral issues. Services offered include diagnostic assessments, individual, family, and group counseling, child psychiatry, disorders, community support services, school consultation services, early childhood mental health services and counseling by certified trauma therapists for children and teens who have experienced trauma.

Fee: Sliding fee scale is available for qualifying Portage County residents. Insurance and Medicaid is also accepted.

Coleman Professional Services
Behavioral Health

5982 Rhodes Rd
Kent, Ohio 44240
(330) 673-1347
24 HR Crisis Line: (330) 296-3555
24 HR Crisis Walk-in:
Coleman Access
3922 Lovers Lane
Ravenna, Ohio 44266
www.colemanservices.org

24/7 Crisis Help Line and Access Services available to provide crisis intervention and stabilization when a stressful life event overwhelms an individual's ability to cope effectively.

Behavioral health services for adults include psychosocial rehabilitation, diagnostic assessment, case management, pregnancy support, addiction recovery and psychiatric management. Behavior health services for children and adolescents include diagnostic assessment, case management, and psychiatric management.

Counseling services are also offered for adults, children, and adolescents. Sessions are offered in group, individual, and family formats. Counseling provided include but is not limited to: depression, trauma, addiction, PTSD, grief and bereavement, anger management, anxiety disorders, and chronic pain.

Family and Community Services
143 Gougler Ave
Kent, OH 44240
(330) 677-4124
www.fcsserves.org

Provides counseling for individuals and families; including individual, marital, family, and couples therapy. The counseling department specializes in domestic violence treatment, trauma, grief, parenting, and post-traumatic stress issues.
Psychiatric service provides diagnosis, evaluation, treatment, and medication monitoring for adolescents and adults. (Medicaid Only)
**Referrals are accepted for mandatory and voluntary clients. Private pay, sliding fee scale, insurance accepted.*

FIRST Portage County
5982 Rhodes Rd
Kent, 44240
(330) 676-6859
http://www.neomed.edu/academics/bestcenter/bestpracticefirstepisodepsychosis/first-portage-county

A comprehensive treatment program for individuals who have had an initial episode of a schizophrenia spectrum disorder who reside in Portage County.

Kent State Counseling and Human Development Center
Kent State University
325 White Hall
Kent, Ohio 44240
(330) 672-2208
http://chdc.educ.kent.edu/index.htm

Hours vary between semesters. Call for accurate hours of operation.

The Counseling Center offers individual and group counseling services for a wide variety of concerns for individuals from the university and community. The Center represents an opportunity to pursue progress, healing, or education relating to individual concerns.

Fees: *From the University*: Free of Charge; *From the Community*: Rates based on income and varies from $0-$25.

Kent State University
The Psychological Clinic
176 Kent Hall
Kent State University
(330) 672-2372
https://www2.kent.edu/CAS/Psychology/clinic

Open weekdays from 8:00 AM to 5:00 PM with some evening appointments available.
Does not provide emergency/walk-in services or same-day appointments.

The Psychological Clinic prioritizes providing high quality services and for adults, adolescents and children. Services are provided by masters and doctoral students under the close supervision of clinical faculty members who are licensed psychologists.

Fees: Clients from the community: Rates based on income and varies from $0-$25. Kent State Students: Therapy fee is $5.00 per therapy session including the intake.

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National Alliance on Mental Illness (NAMI) - Portage County
330-673-1756 ex 201

A national organization of people with mental illness, their families, friends and community activists who work toward improving the lives of the mentally ill.

Townhall II
155 E. Main Street
Kent, Ohio 44240
330-678-3006
www.townhall2.com
24 hour Crisis Line: 330-678-4357

Services are available for victims of crime, survivors of trauma/sexual assault or abuse, for clients having relationship issues or experiencing mild/moderate mental health concerns.

Fees: Cost for services are free for an individual who has been a victim of crime. For others, costs are based on a sliding fee scale (for Portage County residents), taking into consideration family size and income. Select private insurance and Medicaid are accepted. No one will be turned away due to inability to pay.

Townhall II
155 E. Main Street
Kent, Ohio 44240
330-678-3006
www.townhall2.com
24 hour Crisis Line: 330-678-4357

For individuals who are concerned about their gambling, services are designed to either halt the behaviors associated with pathological gambling or to help reduce the frequency/amount of gambling episodes/behaviors.

Cost for services are charged based on a sliding fee scale (for Portage County residents), taking into consideration family size and income. Select private insurance and Medicaid are accepted. No one will be turned away due to inability to pay.

GAMBLING SUPPORT

People Care Pet Pantry
Ravenna Township, Ohio 44266
(330) 389-5116
http://www.peoplecarepetpantry.com/

Please call and leave a message, the call will be returned in one to two business days.

Provides pet food on a month to month basis and provides names and numbers of low cost clinics for spay/neuter and shots for pet owners experiencing financial hardship.

Portage Animal Protective League (APL)
8122 Infirmary Rd.
Ravenna, Ohio 44266
(330) 296-4022
http://www.portageapl.org/
Tuesday, 11am-6pm; Wednesday - Friday, 11am-4pm; Saturday, 11am-3pm.

Promotes the spaying and neutering of dogs and cats by sponsoring programs to provide low-cost alteration for animals who already have homes. Offers “Friends of Animals” certificates that can be used at local veterinarian clinics for low cost spay/neuter. Also offers a monthly mobile clinic for neuter/spay for cats and sponsors a PetFix clinic for the county.

ANIMAL SERVICES

Portage County Department of Job and Family Services
449 S. Meridian St
Ravenna Ohio 44266
(330) 297-3750
www.co.portage.oh.us/jfs

Open Monday – Friday 8am-4pm

Assists with child care expenses for parents or guardians of minor children. Recipients who qualify will only be responsible to pay a monthly fee (calculated based on income) to the child care service of their choice. Individuals must choose a licensed child care center, school-age program, a home provider or a certified in-home aide that accepts publicly funded child care. Child care services are also available for children who require special-needs care or who are in need of protective child care services as part of a court ordered case plan through Children Services.

- Who Qualifies: Must be a Portage County resident, currently employed, in school, or participating in workplace training for initial application. Income must be 130% or less for current Federal Poverty Limit.
- How to Access: Applications can be found online on the Portage County website or through the Self Service Portal.

Fees: Families may have to pay a co-payment based on gross income and other fees as applicable according to the child care programs.

CHILD CARE ASSISTANCE

Portage County Board of Developmental Disabilities
Dennis M Coble Administration Building
2606 Brady Lake Rd
Ravenna, OH 44266
(330) 297-6209
www.portagedd.org

Open Monday – Friday 8am-4pm

Assists individuals in developing their abilities to achieve a life as active members of our community. Services and supports are provided across the lifespan which include services to young children, preschool and school age special education services, adult day services, family support services program, recreation and leisure activities, residential providers, transportation and waivers.

Opportunities for Ohioans with Disabilities (OOD)
161 S High Street Suite 103
Akron OH 44308
(330) 643-3080
www.ood.ohio.gov

Open Monday – Friday 8am-5pm

Ohioans with disabilities who want to work can rely on one of two OOD bureaus: **The Bureau of Vocational Rehabilitation (BVR)** –assists people with physical, mental and emotional disabilities through vocational rehabilitation and other services. **The Bureau of Services for the Visually Impaired (BSVI**) assists individuals who are blind or have visual impairment.
Once you complete an application for services, an interview will be set up between you and a counselor. Information will be gathered to assist in determining if you are eligible for our program.

Eligibility is based on three factors:

(1) You have a physical or mental impairment which results in a substantial impediment to employment;

(2) You can benefit from services that lead to employment; and

(3) You require VR services to prepare for, secure, retain, or regain employment.

DISABILITY SERVICES

The ARC- Summit and Portage Counties
3869 Darrow Rd
Ste 109
Stow, Ohio 44224
(330) 836-5863
http://www.thearcneo.org/

Open Monday-Friday 8:30am-5pm

Provides advocacy and support for people with developmental disabilities and their families. Assists parents with development, implementation and monitoring of a formal Individual Education Plan (IEP) for their children and assists adults with the development, monitoring, and implementation of a formal IEP.

Who qualifies: Children and adults with developmental disabilities, and their families

Brady Lake Post Office
2231 Brady Lake Rd.
Brady Lake Ohio 44211
(330) 678-0793

Open Monday – Friday 8am-12pm, 3pm-5pm; Saturday, 8am-12pm

Provides a variety of gently used clothing for free; availability will depend upon what has been donated.

Deerfield Evangelical Friends Church
1261 St Rt 14
Deerfield, OH 44411
(330) 584-6777

Distribution is second Saturday of each month, 10am-12pm

Distributes free clothing once a month.

Phyllis Zumkehr County Clothing Center
3377 State Route 59
Ravenna Ohio, 44266
(330) 296-0503
http://www.fcsserves.org/program/county-clothing-center/

Open Monday – Friday 10am-2pm; Tuesday & Thursdays evenings, 6pm-8pm

Provides gently used clothing at no cost to individuals and families in need. Provides special clothing needs upon request. Provides durable goods/household goods with a referral from an agency. Also has a Christmas season program where young children can shop for three presents for other family members.

CLOTHING NEEDS

Family and Community Services
3377 State Rte. 59
Ravenna, OH 44266
(330) 296-0503
http://www.fcsserves.org

Open Monday – Friday 10am-2pm, Tuesday and Thursday 6pm-8pm

Provides household goods to families and individuals in need. Items may include small used appliances (toasters, irons, alarm clocks, etc.), silverware, pots and pans, dishes, curtains and bedding, small and possibly larger furniture pieces (i.e. kitchen chairs, tables, end tables, beds, couches, etc.). Large appliances (such as stoves and refrigerators) are also sometimes available.

Restore Site
1510 S Water St
Kent, OH 44240
(330) 677-8881
http://habitatofportage.org/

Open Tuesday – Saturday 10am-5pm

Offers new and like-new building and home improvement materials, furniture, appliances, and housewares at low cost. Offers low-cost new and gently used building items for home improvement or construction. Items offered vary depending on what has been donated. May also have furniture. Occasionally offers large appliances for resale.

Renaissance Family Center
9005 Wilverne Dr
Windham, OH 44288
(330) 326-3003
http://www.windhamrfc.com/

Open Monday and Tuesday 10am-4pm; Friday, 12pm-4pm

Provides a thrift shop where people can shop for used items such as furnishings and clothing. Does not carry large appliances.

Fees: Fixed fee

HOUSEHOLD NEEDS

Maplewood Career Center
7075 Ohio 88
Ravenna Ohio 44266
(330) 296-2892
http://www.mwood.cc/GED.aspx

Open Monday – Thursday, 6pm-8:30pm

Provides adult basic education in literacy, improving reading, writing, and math skills. Offers GED preparation, job readiness, employability skills, English speaking citizenship preparation other languages (ESOL).

- Fees: There is no fee for the classes or materials. When the student is ready to take the GED test, paperwork may be completed to receive an $80 voucher, making the price of the test $40.

Student may choose the site they prefer to attend:

- Goodwill
- Opportunity Resource Center
- Streetsboro Community Center (Municipal Center)
- Windham High School

Lovelight
154 N Water St
Kent, OH 44240
(330) 673-5839
http://www.lovelightcares.org

Open by appointment, M-F 9am-7pm

Provides tutoring on a wide variety of subjects including academics. Tutoring includes aspects of Blomberg Rhythmic Movement Training.

Renaissance Family Center
9005 Wilverne Dr
Windham, OH 44288
(330) 326-3003
http://www.windhamrfc.com/
Offered Tuesday and Thursday, 3:30pm-5:30pm.

Offers tutoring for elementary students.

Who qualifies: Elementary age students, generally 5-10 yrs old.

Upper Room Cultural Development Corp.
3090 St Rt 59
Ravenna, OH 44266
(330) 296-2178

Provides after school tutoring during the school year for children.

Community Action Council of Portage County
1036 W Main St |1115 Franklin Ave | 9005 Wil-Verne Dr
Ravenna, OH 44266 | Kent, OH 44240 | Windham, OH 44288
(330) 297-1456
http://cacportage.net/

Available to provide assistance once per heating season, November 1st - March 31st. It is eligible for low-income homeowners. In addition to renters that are disconnected, threatened with disconnection, or have less than a ten-day supply of bulk fuel. E-HEAP will restore or maintain primary heat source and/or secondary energy source. Benefit is based on total dollar amount needed to resolve crisis situation for the primary and/or secondary energy source, and does not cover total debt owed by the client.

- Who Qualifies: Must have a primary/secondary energy source (gas/electric) that has been disconnected, is threatened with disconnection, or have less than a 10 day supply of bulk fuel (fuel oil, propane, wood, coal). Must also be at or below 175% of the federal poverty guidelines and have an energy bill that is in an adult member of the household's name.
- How to Access: Walk-in to apply, or call for appointment.
- Fees: Free

Consumer Credit Counseling
705 Oakwood St
Ste 106
Ravenna, OH 44266
(888) 258-0694
http://www.fcsserves.org/program/consumer-credit-counseling/

Provides financial education, budgeting assistance, and debt management. Also offers alternate payee services for individuals who are unable to manage their finances due to physical and/or mental illness and addictions. Consultation is free, however, there are fees that may be required. A client may be eligible to have fees waived depending on circumstances.

EMERGENCY SERVICES

Housing & Emergency Support Services (HESS)
705 Oakwood St, Suite 106
Ravenna, Ohio
(330) 296-1111
https://fcsserves.org/program/h-e-s-s/

Assists families and individuals with longer term solutions to increase household stability. Provide crisis intervention service, short-term case management, and coordination with other community resource to ensure that maximum support is available to meet each household's needs. Limited emergency financial assistance is also available which includes housing start-up costs for the homeless, homelessness prevention for those at risk for homelessness, and limited hotel assistance when shelter is full.

- Who Qualifies: Portage County residents in addition to funding requirements set forth by local, state, and government entities.

Emergency Assistance
Catholic Charities
206 W. Main St.
Ravenna, Ohio 44266
(330) 297-7745
http://ccdoy.org/locations/catholic-charities-serving-portage-and-stark-counties/

Open Monday – Friday, 8:30 am- 4:30 pm

Combines material and financial assistance with advocacy efforts for people in need. Services include utility assistance, food pantries, season assistance and other specific material needs or services essential to well-being. *Please note that services may vary by site.*

- Who Qualifies: Serves Portage residents with income at or below 175% Federal Poverty Guidelines.
- Required Documents: Valid photo ID with current address, utility bill for proof of residency
- How to Access: Call for appointment
- Fees: Free

Portage County Job and Family Services
PRC
449 S. Meridian St 2nd floor
Ravenna Ohio 44266
(330)297-3750
http://www.co.portage.oh.us/jfs/pdfs_misc/PRC_PLAN.pdf

Open Monday – Friday 8am-4:30pm

Provides benefits and services to needy families and low-income employed families who are in need of help with essential support to move out of poverty and become self-sufficient. Provides new opportunities to develop and implement creative and innovative strategies and approaches to remove families from a cycle of dependency on public assistance and into work.

- Who Qualifies: Must have a minor child living in the household and have gross household income at or below 200% of the federal poverty guidelines.
- Required Documents: Recent utility bill, 3 months proof of income and social security numbers for all adults in household.
- How to Access: applications may be found at https://www.co.portage.oh.us/jfs and can be turned in at the OhioMeansJobs Center (253 S. Chestnut St. Ravenna, OH 44266) or on the 2nd floor lobby of the Administration building (449 S. Meridian St. Ravenna, Ohio 44266)
- Fees: Free

Saint Vincent Depaul Society
Saint Joseph's Parish
2643 Waterloo Rd
Mogadore, OH 44260
(330) 628-9941

Open: Monday – Tuesday and Thursday – Friday 9am-5pm

Provides limited financial assistance in emergency situations. Generally assists with rent, rental deposit, mortgage payment, transportation, utilities (gas, electric, heating fuel), making the home more accessible for people who disabilities or injury and prescription payment assistance.

Who Qualifies: Serves residents of Randolph, Atwater, Suffield, and Mogadore (within Portage County). Generally serves low-income households and/or those experiencing temporary financial or medical difficulties. Assistance is for short-term emergency situations and is given on a case-by-case basis.

Required documents: Three forms of identification (Photo ID, Social Security card, utility bill with current address, etc.) Will also require documentation of the situation such as past due rent notice, utility shut off notice, prescription receipt, etc.

Catholic Charities
206 W. Main St.
Ravenna, Ohio 44266
(330) 297-7745
http://ccdoy.org/locations/catholic-charities-serving-portage-and-stark-counties/

Open Monday – Friday, 8:30 am- 4:30 pm

By appointment Monday and Wednesday, 1pm-3pm, Friday, 10am-12pm and 1pm-3pm. Schedule is subject to vary.

Provides help to individuals and families on an emergency basis and offers emergency food pantries at both of their Ravenna and Canton locations. In cooperation with the Akron -Canton Regional Food bank, each site provides non-perishable food items as well as taxable items.

- Who Qualifies: Serves Portage residents with income at or below 200% Federal Poverty Guidelines. Service is available once in a 30 day period.
- Required Documents: Valid photo ID (State ID or Driver's License). If current address is not on the ID, you will need to bring a recent piece of mail as proof of having a Portage address.
- How to Access: Call for appointment
- Fees: Free

Church of Christ Ravenna
3897 Summit Rd
Ravenna Ohio 44266
(330) 296-3637
www.ravennachurchofchrist.org

Open second Wednesday of every month, 9 am-11 am

Distributes emergency food to those living in Ravenna and Ravenna Township, Households in Ravenna should not have received help already from the Center of Hope.

- Who Qualifies: Serves households at or below 150% of poverty guidelines.
- Required Documents: Current proof of address (photo ID or current utility bill), family size (social security cards, birth certificates, school records), and income (pay stub, benefits letter) is required.
- How to Access: Walk-ins welcome. May phone the church office for more information anytime (leave a message and the call will be returned).
- Fees: Free

Crestwood 4C's
Hilltop Christian Church
4572 W. Prospect St.
Mantua, OH 44255
(330) 274-3310
http://www.mantuacentercc.org/4cs.htm

Open Monday, Wednesday, Friday, 1pm-3pm
****Pantry closes if Crestwood Schools closed for inclement weather****

Provides food on an emergency basis to needy families in the Crestwood School District. Residents of Crestwood school district include Hiram, Hiram Township, Shalersville, Mantua and Mantua Township, parts of Streetsboro, Aurora and Ravenna Township. Residents may use pantry once in a 30 day period.

- Who Qualifies: Residents of Crestwood School District.
- Required Documents: Photo ID for adult picking up the food and proof of address (mail or utility bill) for all adults in the household.
- How to Access: Walk-in for service. Appointments may be scheduled if needed outside of operating hours. If needed, clients may send a representative in their place (with proper paperwork) to pick up food.
- Fees: Free

Lifepointe Church of Atwater
6498 Waterloo Rd.
Atwater, OH 44201
(330) 947-2259 General Information
(330) 257-3753 Emergency Services
http://www.callithome.org/

Open first Saturday of the month, 9 am-11 am
Emergencies by appointment 7 days a week, 9 am-7 pm

Provides emergency food (generally about 75 pounds of food).

- Who Qualifies: Serves those with low income or who are facing temporary hardship
- Required Documents: TEFAP self-declaration form

Riverwood Community Chapel
1407 Fairchild Ave.
Kent, OH 44240
(330) 678-7000
http://www.riverwoodchapel.org/

Open Fridays 11 am- 2 pm

Provides emergency food to individuals and families in the Portage and Summit county area.

- Who Qualifies: Portage County residents. May only access service once per month.
- Required Documents: State ID or Driver's License
- How to Access: Walk-in for service

Fees: Free

Salvation Army Center for Worship and Service
9005 Wil-Verne Dr.
Renaissance Family Center
Windham, OH 44288
(330) 326-6133
www.salvationarmy.org

Open Monday and Tuesday 10 am-3:30 pm, Thursday from 12 pm- 3:30 pm
Main office open Monday – Friday 9 am-4 pm

Provides emergency food to individuals and families who live in the Garrettsville and Windham School Districts. Residents may only access service once every 30 days.

- Who Qualifies: Serves residents with income at 200% or less of the Federal Poverty Guidelines.
- Required Documents: Photo ID and proof of residency (mail or utility), proof of income, and proof of children and ages in home.
- How to Access: Walk-in for service
- Fees: Free

Streetsboro Christian Cupboard
10206 Page Rd.
Streetsboro, Ohio 44241
(330) 626-5449

Open by appointment Monday – Friday. However, most appointments occur on Tuesdays and Thursdays.

Provides emergency food assistance to residents of Streetsboro. Clients are advised to bring their own boxes or bags. Households may only use cupboard once every month.

- Who Qualifies: Serves residents of Streetsboro and Hudson. Income limits go by TEFAP guidelines (approximately 150% of the federal poverty guidelines or below).
- Required Documents: None
- How to Access: Call to schedule appointment
  Fees: Free

Streetsboro United Methodist Church
8940 State Rt 43
Streetsboro, OH 44241
(330) 626-2239

Open by appointment Monday – Tuesday, 1pm-4pm;
Thursday – Friday 9am-12pm.

Provides emergency food for Streetsboro residents. During November and December, pantry clients may sign up to receive supplies for a holiday meal, while supplies last.

Who Qualifies: Serves Streetsboro residents in need of food as well as Hudson zip code 44236 on Wellman Street only. Households may use the pantry one time per month.

Required documents: Adult picking up food must bring current photo ID and proof of address for each adult member of household (a current piece of mail or utility bill). Must declare number of children as well as their ages.

Trinity Lutheran Church
600 S. Water St.
Kent, Ohio 44240
(330) 673-5445
http://www.trinitykent.org/

Open 1st Wednesday of every month, 9am-12pm

Emergency assistance offers up to forty food vouchers for eggs, milk, and bread at a first come first serve basis.

Who Qualifies: Serves Kent and Franklin Township area residents. Service may be accessed once per month.
Required Documents: None
How to Access: Walk-ins welcome
Fees: Free

Winfield Church of God in Christ
6595 Winfield St
Ravenna, OH 44266
(330) 296-5880.

Open last Monday of the month, 11am-12pm

Provides emergency food, packed according to family size.

Who qualifies: Serves Portage County residents
Required Documents: Photo ID

Volunteers of America
1063 N Aurora Rd.
Aurora, Ohio 44202
(330) 348-0830
http://www.food2share.org/aurora/

Open by appointment Wednesdays and Fridays, 2pm-4:30pm

Provides emergency food for Aurora residents. Targets, but is not limited to older adults, the unemployed, and those receiving government assistance.

- Who Qualifies: Aurora residents who are facing financial hardship.
- Required Documents: Adults picking up food must bring current photo ID as well as a current piece of mail (within the last 30 days) addressed to all other adult members of the household. Will need to declare number of children as well as their ages.
- How to Access: Call for appointment
- Fees: Free

Freedom House – Veteran's Shelter
1213 Anita Drive
Kent, Ohio 44240
(330) 673-0705
http://www.fcsserves.org/program/freedom-house/

Services available 24 hours a day, 7 days a week.

Freedom House provides transitional housing and supportive services to adult male veterans who are experiencing a housing crisis. Includes individual case management, advocacy, information and referrals to area resources. The staff meets regularly with the shelter residents to establish a case plan that will focus on goals such as housing, income, job training, education, counseling, financial planning and other goals.

Miller Community House
1211 Anita Drive
Kent, Ohio 44240
(330) 673-0034
http://www.fcsserves.org/program/miller-community-house/

Miller Community House provides emergency shelter to Portage County adults and children in a housing crisis while also providing support, advocacy and referrals to encourage self-sufficiency and movement towards permanent housing.

- Who Qualifies: Homeless or at risk of becoming homeless. Last permanent address in Portage County and must currently be sober. Must not be actively psychotic, suicidal or homicidal. Must not have any active warrants out for arrest and does not have a violent criminal history.

How to Access: Call for services.

Miss Liberty House – Permanent Supportive Housing
643 Crown Ave
Ravenna, Ohio 44266
(330) 703-2585
http://www.fcsserves.org/programs/miss-liberty-house/

Miss Liberty Home will serve to empower women veterans and their dependent children through housing and specialized resources. Services will center on intensive home-based case management and family/individual development. Services include linkage and coordination of community services and resources, counseling, support groups, parenting support, transportation, crisis intervention, and other services as needed.

Safer Futures
Portage County Sheriff's Office
8240 Infirmary Rd
Ravenna, OH 44266
24 hour hotline: (330)673-2500 and (330)296-2100
http://www.fcsserves.org/program/safer-futures/

Offers assistance in dealing with the justice system to victims of violence, stalking, sexual assault or related crimes. Acts as intake for all restraining order in Portage County. Will help the victim fill out and file any necessary paperwork and will accompany victim to all legal proceedings.

Safe Path
705 Oakwood St
Ravenna Ohio 44266
(330) 346-0623
http://www.fcsserves.org/program/safe-path/

Safe Path is a transitional housing program for families who have experienced domestic violence. This facility is in a secure location that requires a code for entrance. Partnered with Portage Metropolitan Housing Authority (PMHA), therefore many residents are eligible for reduced rent and security deposits. Participants may stay at building for up to two years, while working on building a violence free life and acquiring permanent housing. Safe Path offers participants case management, counseling, and personal/career development, on site, to help meet goals and self-sufficiency.

Coleman Professional Services
Housing Services
5982 Rhodes Rd
Kent, Ohio 44240
(330) 673-1347
www.colemanservices.org

Assists in accessing safe, decent, affordable housing. Also assists with funds for utility connections, security deposits, and past due bills as well as with rental subsidy (short or long term).

Note: some funds are location specific and some are only for homeless persons.

Who Qualifies: Those engaged in treatment, have a mental diagnosis and are working with a therapist. Families who have children who are severely and emotionally disabled are also eligible.

How to Access: Client must go through Coleman Access

Fair Housing Contact Services, Inc.
441 Wolf Ledges Parkway, Suite 200
Akron, Ohio 44311
(330) 376-6191
(877) 376-6191
www.fairhousingakron.org

Fair Housing Contact Service strives to prevent and eliminate housing discrimination and to promote equal housing opportunity. They provide assistance to individuals pursuing legal rights and remedies related to fair housing, offering housing assistance and counseling, providing community education, promoting community involvement, performing research in the area of housing and assisting the professional housing industry in designing, implementing and evaluating programs for affirmative action towards an open housing market in the greater Akron region.

Habitat for Humanity
6630 Cleveland Rd
Ravenna, OH 44266
(330) 296-2880
http://www.habitatofportage.org/

Operates as a non-profit housing ministry working in partnership with people in need to build decent, affordable housing for low-income families. Houses are built with volunteers and approved families, then sold to qualifying recipients with a no-interest mortgage and for no profit. Offers home ownership training for recipients and continued support after moving into the house.

Who qualifies: must be 21 yrs of age or older. Must have willingness to live in Portage County, have low to moderate income, currently living in substandard living conditions or rent-burdened. Must have the ability to make payments on a zero interest, no money down loan and have the willingness to commit to sweat equity hours.

Required documents: proof of income and expenses; will be advised about other documents

Housing Services Council
PMHA
2832 State Route 59
Ravenna, OH 44266

Group meets quarterly on the second Tuesday bi-month

Assists in the coordination and development of services for those who are homeless through planning, education, and advocacy.

Neighbor 2 Neighbor
Fuller Center of NW Portage County
PO Box 96
Aurora, OH 44202
(330) 548-4170 (Leave a message)
http://www.n2nofnwportage.org/

Provides a faith based, volunteer driven home repair service to low income and disabled persons in Northwest Portage County. Typical projects include refurbishing roofs, installing or rebuilding plumbing, renovating porches and steps, installing wheel chair ramps, installing insulation and weatherizing homes. Does not do repairs of a purely cosmetic nature.

Neighborhood Development Services
120 E Main St
Ravenna, OH 44266
(330) 297-6400
http://www.ndsohio.org

Open M-F 8 am-4 pm

Provides down payment assistance and rehabilitation funds for new home purchases. This program can be used in conjunction with the agency's Home Ownership Program. It revitalizes neighborhoods and communities in Northeast Ohio through the provision and/or promotion of affordable housing, economic development through low or no interest loans, housing counseling for first time homebuyers, and foreclosure prevention program.

Portage Area Transitional Housing (PATH)
(330) 296-0024
http://www.fcsserves.org/programs/p-a-t-h/

PATH supports homeless adults and in their efforts to secure and maintain permanent housing up to 6 months. The program provides transitional housing and supportive services to assist clients with achieving education, training, gaining employment, addressing personal barriers that impact their client's stability and self-sufficiency.

Portage Metropolitan Housing Authority (PMHA)
2832 State Route 59
Ravenna, Ohio 44266
(330) 297-1489
http://www.portagehousing.org/page5.html

PMHA provides subsidized housing to low and moderate income families and individuals. It has 305 units owned and operated by PMHA. Offers resources for self-sufficiency, adult education, construction, job training, and homeownership programs to agency tenants. Section 8 waiting list is currently closed.

Who Qualifies: Low income households in Portage County may be eligible for Public Housing as well as the Family Self Sufficiency (FSS) Program.

White House
642 W Main St
Ravenna, OH 44266
(330) 673-0705
http://www.fcsserves.org

Serves up to 4 formerly homeless and disabled veterans. Each apartment includes one bedroom, one full bathroom, a kitchen with an eating area, and a living room. Veterans work toward sobriety, employment and/or community volunteering as well as independent living.

American Legion Post 674
9960 E Center St.
Windham, OH 44288
(330) 326-3188

Open last Tuesday of every month, 5pm-6pm

Provides a free community meal. The meal is provided by the St. Nicholas Greek Orthodox Church of Warren.

Caritas Café
200 W Main St
Ravenna OH 44266
(330) 297-7745

Open Monday – Friday 9 am-11:30 am
Provides hot coffee, refreshments, a light breakfast and socialization.

Center of Hope
1081 W. Main St.
Ravenna, Ohio 44266
(330) 297-5454
http://www.fcsserves.org/program/center-of-hope/

Meals Served – Monday –Friday 11:30 am -12:15 pm
**Dinner served on the first, second, and third Sunday of each month at 4:00 pm*

Hot meals are offered at no cost five days a week and typically include 75-100 individuals per day. Opportunities for socialization, cooking classes and referral services are also offered.

Christ Lutheran Church
10827 Main St.
Mantua, OH 44255
(330) 274-2849
www.lutheransonline.com/christmantua

Open 3rd Monday of every month, 5pm-6:30pm
"Loaves and Fishes" community meal is a free meal for all community members. Access meals through the church fellowship hall.

Covenant Bible Fellowship
8146 High St. Garrettsville, OH 44231
(330) 527-4205

Open 3rd Tuesday of every month, 5:30 pm-7 pm
Provides a hot meal and worship services.

HOT MEALS

First United Methodist Church of Ravenna
263 S. Prospect St.
Ravenna, Ohio 44266
(330) 297-7196
http://www.fumcofravenna.org/

Open Saturdays 11:30am-12:30pm

"Loaves and Fishes" is a weekly free lunch program. It is held every Saturday in Fellowship Hall on the second floor. Various Ravenna area churches and community groups rotate the preparation and service of the luncheon.

Kent Social Services
1066 S. Water St.
Kent, Ohio 44240
(330) 673-6963
http://www.fcsserves.org/program/kent-social-services/

Open Monday, Tuesday, Wednesday and Friday 11:30 am-12:15 pm, and Thursday 4 pm-5:15 pm, Sunday 5 pm- 6 pm (except for the third Sunday when the meal is offered at the Kent United Church of Christ).

Hot meals are offered at no cost five days a week and typically include 50 to 60 individuals per day. Opportunities for socialization, cooking classes and referral services are also offered.

Kent United Church of Christ
1400 E Main St.
Kent, OH 44240
(330) 673-9534
http://www.kentucc.org/

Open 3rd Sunday of every month, 4 pm-5:15 pm

Provides a monthly hot meal for the community. Walk-in for service during scheduled meals. Schedule may change around major holidays, call to check schedule Monday, Wednesday and Friday, 9am-3pm and Thursday 12pm-5:30pm.

Lake Brady United Methodist Church
1995 Brady Lake Rd.
Brady Lake Ohio 44240
(330) 673-0145

Open 3rd Wednesday of every month 5:30pm-7:00pm

Provides a monthly meal for the community.

Mantua Center Christian Church
4118 St. Rt. 82
P.O. Box 550
Mantua, Ohio 44255
(330) 274-8258
http://www.mantuacentercc.org/

Open the last Thursday of every month, 5pm-6:30pm.

Loaves & Fishes Community Meal was formed to meet the social, financial and spiritual needs of people and families in Mantua, Hiram, Garrettsville, and surrounding communities. Walk-ins are welcome. Eat-in or take-out (limit 4 per adult on take-out) in the Fellowship Hall. Arrangements can be made to deliver meals to shut-ins.

Nelson United Methodist Church
9367 St Rt 305
Nelson Township, OH 44231
(330) 527-2268
http://www.nelsonunitedmethodistchurch.com/

Open Last Friday of every month, 4pm-6pm.

Provides a monthly hot meal and worship services.

Who qualifies: Nelson, Nelson Township, Garrettsville, and Windham residents.

Randolph / Suffield / Atwater Food Shelf
St. Joseph Church School
2617 Waterloo Rd.
Atwater, OH 44201
(330) 628-1801
http://stjosephmantua.com/free-community-meals

Open 4th Monday of every month, 5pm-6pm

Offers weekly community meals at three local churches.

Randolph / Suffield / Atwater Food Shelf
St. Nicholas Church
755 S. Cleveland Ave.
Mogadore, OH 44260
(330) 628-1801
http://stnickoca.org/stn/index.html

Open 2nd Monday every month, 5pm-6pm. Each site serves from 5pm-6pm.

Randolph / Suffield / Atwater Food Shelf
Suffield United Church of Christ
1115 State Rte. 43
Suffield Township, OH 44260
(330) 628-4038

Open 3rd Monday of every month, 5pm-6pm

Renaissance Family Center
9005 Wilverne Dr
Windham, OH 44288
(330) 326-3003

Open fourth Thursday of the month, 5pm-6:30pm. No meal in December.

Provides a monthly hot meal. Offers recreational activities for the community and meeting space for groups.

Saint Paul Lutheran Church of Ravenna
170 N Freedom St.
Ravenna, Ohio 44266
(330) 297-7336
http://www.splcravenna.com/

Open last Sunday of every month 4pm-6pm

Provides a monthly community dinner in the Fellowship Hall. Walk-in for service through main church entrance.

Skeels—Mathews Community Center
4378 Skeels St.
Ravenna, Ohio 44266
(330) 297-0192

Open Wednesdays and Fridays, 12pm-1pm
****Site is closed when Ravenna Schools are closed****

Streetsboro United Methodist Church
8940 State Rte. 43
Streetsboro, OH 44241
(330) 626-4393 Church
(330) 626-4439 Food pantry line
http://www.streetsboroumc.com/

Open 4th Tuesday of every month 5pm-6:30pm

Provides a monthly community meal for Streetsboro residents. Meals are held in the Fellowship Hall. Handicap entrance is located behind the church.

Suffield United Church of Christ
1115 St Rt 43
Suffield Township, OH 44260
(330) 628-4038

Open Tuesday – Friday 11:30am
Provides a congregate meal for older adults
Who qualifies: Serves Portage County residents age 60 and older

Trinity Lutheran Church
600 S. Water St.
Kent, OH 44240
(330) 673-5445
http://www.trinitykent.org/home

Open Saturdays, 11:30am-12:30pm
"Lord Lunches" are served to approximately 30 people each week.

Upper Room Cultural Development Corp.
3090 St Rt 59
Ravenna, OH 44266
(330) 296-2178

Open second Saturday of every month, 12pm-1pm

Windham Congregational Church
United Church of Christ (Brick Chapel)
900. N Main St.
Windham, Ohio 44288
(330) 326-3926

Open 2nd Saturday of every month, 12pm-1pm.

Winfield Church of God in Christ
6595 Winfield St.
Ravenna, Ohio 44266
(330) 296-5880

Open Mondays 2:30pm-3:30pm

Brimfield Community Cupboard
Faith United Methodist Church
1235 Tallmadge Rd.
Kent, Ohio 44240

Open Tuesdays and Thursdays 9:30 am-11:00 am

Provides groceries on a monthly basis for Brimfield residents who need assistance. The cupboard is located in the basement of the Faith United Methodist Church. Cupboard may be used once a month, with 30 days between usages.

- Required Documents: Must take current proof of address (mail with current address) and documentation of low-income (pay stub, W-2, benefits letter).

Center of Hope
1034 W. Main St.
Ravenna, Ohio 44266
(330) 297-5454
http://www.fcsserves.org/program/center-of-hope/

Groceries are available monthly through the Christian Cupboard and require an appointment to be made in advance for a specific time. It is recommended to call 3-4 days in advance if possible.

- Required Documents: Income eligibility limits may be required

Kent Social Services
1066 S. Water St.
Kent, Ohio 44240
(330) 673-6963
http://www.fcsserves.org/program/kent-social-services/

Appointments must be made in advance and there is approximately a 4 day wait from the call to the appointment.

Groceries are available monthly through the Lord's Pantry. The Lord's Pantry provides three bags of groceries to income-eligible households per month. Groceries, diapers and personal care products are also provided in emergency situations. Serves Kent, Brady Lake and Franklin Township residents. Service may be used once per month.

- Required Documents: Proof of residency such as a utility bill and photo ID.

FOOD PANTRIES

Nelson Garrettsville Community Cupboard
8147 Center St.
Garrettsville, Ohio 44231
(330) 527-2011

Open first and second Mondays of the month from 2 pm – 6 pm and the first and second Wednesdays of the Monday from 9 am – 1 pm.

Provides groceries to all eligible residents who live in the James A Garfield School District. Participants may visit the cupboard once every month with no appointment necessary.

Required Documents: Photo ID and proof of residency (recent utility bill or mail).

Salvation Army
251 W. Spruce St
Ravenna, Ohio 44266
(330) 296-7371
www.salvationarmy.org

Open Monday – Friday, 9 am-4pm

The Salvation Army operates two monthly bulk food distribution sites for Portage County residents. Food is government surplus. Must bring own bags or boxes. There are often weekday and evening activities such as prayer groups, family events, lunch groups, youth clubs, and meetings for seniors.

Ravenna Distribution (Red Shield Pantry South), 1st Wednesday of every month, 11am-1pm, Registration begins at 10:15am.

- Required Documents: Current photo ID (Driver's License or State ID)

St. Joseph Church
St. Joseph Parish & School
2643 Waterloo Rd.
Mogadore, OH 44240
(330) 628-9941
http://stjosephrandolph.org/website

Provides short term food assistance for eligible clients. Appointments often fill up two weeks in advance. *By appointment only.*

Streetsboro Church of Christ
1386 Russell Dr.
Streetsboro, OH 44241
(330) 626-4282
http://streetsborochurch.org/

Open 1st and 3rd Saturdays of every month, 2 pm-3:30 pm

Provides Portage County residents with a 3-5 day supply of food packed according to family size. Packages may contain frozen meat and milk. Residents must be below or at the 200% federal poverty limit.

Required Documents: Must bring photo ID with current address or a piece of mail with current address.. Family will have to fill out a form stating income, family size & ages.

Trinity Lutheran Church
600 S. Water Street
Kent, Ohio 44240
(330) 673-5445
www.trinitykent.org

Open last Saturday of every month, 9am-12pm through the Akron Food Bank

Distributes surplus food at the end of the month to those in the community who are in

Community Action Council of Portage County Inc.
243 S Prospect Street
Ravenna Ohio 44266
(330)296-8720
www.cacportage.net

Open Monday – Friday, 9am-5pm

Offers free basic computer training through CONNECT OHIO. Classes are 6 hours long and held twice a week for those interested in job preparation training, work experience, or pursuing training in technology.

- Fees: There is a fixed fee for the classes but financial assistance may be available.

Coleman Professional Services
Employment Services
5982 Rhodes Rd
Kent Ohio 44240
(330) 673-1347
www.colemanservices.org

Coleman Employment Services works in conjunction with area agencies that have an interest in assisting youth and adults obtain and maintain employment. The employment coordinators help find meaningful employment for people with disabilities. These services can be used by those with mental or physical disabilities, mental or physical health limitations, drug and/or alcohol dependencies, developmental disabilities, disabilities related to military service, and auditory or visual impairments.

Who Qualifies: Portage County residents with disabilities.

OhioMeansJobs Portage County
253 South Chestnut Street
Ravenna, OH 44266
Phone: (330) 296-2841
www.ohiomeansjobs.com/portage

Open Monday – Friday, 8am-4:30pm

Provides a center where individuals can access fax machines, telephones, copiers, computers with internet access, and printers to conduct job searches and create/update resumes. Workplace staff offer basic computer skills training, job search, and placement assistance, vocational and literacy evaluations, and labor market information.

- Who Qualifies: Portage County residents who are age 14 and over
- Fees: Free

Portage County Job Club
OhioMeansJobs Portage County
253 South Chestnut Street
Ravenna, OH 44266
(330) 297-3829
www.ohiomeansjobs.com/portage

Job Club is designed to help OWF applicants and anyone interested from the public with obtaining necessary skills to seek and obtain employment. Workshops are led by an instructor who is there to relay necessary information about job search skills as well as offer assistance and support to those seeking employment.

Portage County Clerk of Courts
Common Pleas Court
203 West Main Street
Ravenna, Ohio 44266
(330) 297-3644
www.co.portage.oh.us/portage-county-clerk-courts

A person may file for expungement after 3 years of a final discharge of a felony and after one year of final discharge of a misdemeanor.

- Who Qualifies: Must be "eligible offender" pursuant to applicable sections of the Ohio Revised Code. An "eligible offender" is a person convicted in this or any other jurisdiction (R.C.2953.31) who has no more than one felony and one misdemeanor conviction, or not more than two misdemeanor convictions, if not from the same offense.
- Fees: $75 filing fee. In some cases, an additional $50 may be required.

Community Legal Aid Services Inc.
250 S Chestnut St Suite 22
Ravenna, OH 44266
(330) 297-1569
http://www.communitylegalaid.org/

Open Monday and Wednesday, 9am-12pm; Tuesday and Thursday, 1pm-4pm

Civil legal aid in Ohio refers to the free legal services provided by hundreds of attorneys and paralegals throughout the state. These professionals work through local, and regional, legal aid offices, volunteer, pro bono programs, and reduced fee contracted services to help thousands of low-income people gain access to legal representation. Civil legal aid helps low-income people resolve urgent, non-criminal legal problems that make a difference in their everyday lives.

How to Access: 1-800-998-9454 (Community Legal Aid's HelpLine). Apply for help online and someone will contact within two business days.

Buckeye
1 (800) 998-9454
http://www.buckeyehealthplan.com/

Open Monday and Wednesday, 9am-12pm, and Tuesday and Thursday, 1pm-4pm

CareSource
1 (800) 998-9454
www.caresource.com

Open Monday and Wednesday, 9am-12pm, and Tuesday and Thursday, 1pm-4pm

Molina
1(800) 246-4358
http://www.buckeyehealthplan.com/

Paramount
1 (800) 462-3589
http://www.paramounthealthcare.com/

United Health Care
1 (888)545-5205
http://www.uhc.com/

Open 8am-8pm, 7 days a week

HEALTHCARE PLANS

Help Me Grow
Family & Community Services
705 Oakwood St., Suite 104
Ravenna, Ohio 44266
(330) 298-4545 ext. 300
http://www.fcsserves.org/program/help-me-grow-home-visiting-program/

Designed for families who have children birth age to three years old. Help Me Grow works with families who have children with developmental concerns or special needs and with first-time pregnancy mothers, or first time parents of children less than 6 months old. Service Co-ordinators can provide developmental screenings for the child, share information on child's growth and development, and connect with helpful community resources and services.

First Step Center for Family Support
Catholic Charities Serving Portage and Stark Counties
206 W Main St.
Ravenna, OH 44266
(330) 297-7745
http://ccdoy.org/locations/catholic-charities-serving-portage-and-stark-counties/first-step/

Open Monday – Friday, 8:30 am – 4:30 pm

Offers services to those facing an unplanned pregnancy. Offers pregnancy counseling, parenting skills training, and links to community resources that may be of help to expectant or new parents. They provide general expectant/new parent assistance programs, outreach programs for parenting issues, parenting skills classes, and pregnancy counseling.

Parent Enrichment Program (P.E.P.)
195 E. Tallmadge Ave.
Akron, Ohio 44310
(330) 253-4071
www.pregnancycareonline.org/services

Classes designed for clients that are involved with Children Services. P.E.P is also suitable for clients that are required to take a parenting class through court order. These parenting classes provide a more intensive curriculum, with one-on-one interaction. Assistance and resources will be given dependent on client's case.

Fee: *Intake Fee* $30 per person, *Classes* $15 per person per class

PARENTING RESOURCES

Passages
250 S. Prospect St.
Ravenna, Ohio 44266
(330) 296-3237
www.passages-oh.org

Dedicated to enriching the quality of life for children, fathers and mothers. Passages strives to be the provider of self-improvement resources that inspire and empower individuals to lead the lives they most desire. Also assists in transportation assistance, re-entry facilitation, child support, and custody mediation. Passages provides workforce development trainings, father or mother and child retreats, custody and visitation referrals, legal assistance, child support direction, among a host of other important services.

- Who Qualifies: Must be a Portage County resident, or a non-resident with a Portage County child support case. Must be eligible for TANF or PRC funds in some way.
- Required Documents: Must have child support case and must be eligible for TANF or PRC funds.
- How to Access: Call or walk-in for service

Place of Peace Center
705 Oakwood St Ste 122
Ravenna, OH 44266
(330) 296-4522

Provides supervised visitation services.

Portage – Summit Diaper Bank
PO Box 805
Kent, Ohio 44240
(330) 283-8120
www.portage-summitdiaperbank.org

Portage-Summit Diaper Bank helps provide diapers to families in need through a network of partnered social service agencies. Diapers are provided to ensure that all children have access to clean, dry diapers to help them avoid issues such as severe diaper rash, yeast, and staph infections. For a complete list of agencies receiving diapers please visit www.portage-summitdiaperbank.org/families.html.

Who Qualifies: Each agency has its own eligibility requirements, so please contact the agency before going to their site.

Coleman Pregnancy Center and Infant Clothing
5982 Rhodes Rd.
Kent, Ohio 44240
(330) 676-6842
www.colemanservices.org

Tuesday – Thursday by appointment

Assists and supports those facing expected or unexpected pregnancies. Provides confidential pregnancy testing, verification of positive pregnancy tests, honest education about all options, free prenatal vitamins, pregnancy care support, faith based pregnancy support (when indicated), and adoption information (when indicated). Material goods are also available containing diapers, clothing, wipes, toys, and other essentials for free. Other services include employment readiness support and educational programs.

- Who Qualifies: Women who suspect they are pregnant, know they are pregnant, or have a child under the age of one. Services also provided for fathers when applicable.

First Step Pregnancy & Family Support Program
206 W Main St
Ravenna OH 44266
(330) 297-7745
http://ccdoy.org/locations/catholic-charities-serving-portage-and-stark-counties/first-step/

Open Monday – Friday 8:30am-4:30pm

Provides individual and family support for those facing unplanned pregnancy; offering resources such as diapers, clothing, and baby formula for infants. Also provides items to ensure the safety and well-being of an infantt such as baby monitors, electric socket covers, etc.

Who Qualifies: Pregnant women and families residing in Portage county with children through three years of age, at or below 200% of the Federal Poverty Guidelines or those identified with extreme need.

PREGNANCY SUPPORT

WIC Program
Portage County Administration Building
449 S. Meridian St.1st floor
Ravenna, Ohio 44266
(330) 297-9422
http://www.co.portage.oh.us/wic.htm
Open Monday – Friday, 8am-4:30pm & First/Third Wednesday 10am-6:30pm

WIC provides food benefits redeemable at local grocery stores for milk, eggs, juice, cereal, peanut butter or beans, whole grains, fruits and vegetables, baby foods and infant formula. Services include nutrition education, breastfeeding education and support, immunization screening and referrals for health care and social services. In addition, those receiving assistance from OWF, Food Assistance or Medicaid are income eligible for WIC services. Farmers' market coupons are available in the summer months.

- Who Qualifies: Pregnant and breastfeeding women; non-breastfeeding postpartum women; infants and children birth to age five who are present at the clinic appointment and able to provide proof of identity; residents of the state of Ohio; income eligible – 185% of Federal Poverty Income Guidelines; at medical/nutritional risk based on health and diet information assessed by a health professional at the time of certification.

Family & Community Services
705 Oakwood Rd., Basement
Ravenna Ohio 44266
(330) 297-7027
http://www.fcsserves.org

Open Monday – Thursday, 4 pm – 7 pm. Closed all major holidays.

Provides showering services with soaps included. Also allows one load of laundry per visit. Lunch is provided.

- Who Qualifies: Serves Portage County homeless residents with no other means for showers or laundry
- Fees: Free

PERSONAL GROOMING

Emerald Transportation
1640 Franklin Ave
Kent, OH 44240
(330) 673-9258
www.fcsserves.com/programs/emerald-transportation/

Call for arrangement to use services.

Emerald Transportation is a medical transport service company providing local medical transportation in Kent, Ohio. Please contact Emerald Transportation directly to inquire about various medical transport services provided.

- How to Access: Call for service

Fees: $24.32 each way, plus $2.31 per mile.

PARTA
2000 Summit Rd.
Kent, Ohio 44240
(330) 678-1287 Scheduling
(330) 678-7745 Administration
www.partaonline.org

PARTA is committed to providing transportation services to all of Portage County without regard to race, color, or national origin.

Individuals who qualify for Medicaid are eligible for free medical transportation through Portage County Job & Family Services Non-Emergency Medication Transportation (NET) program.

Fees: $4 each way, seniors or persons with disabilities $2 each way, 10 - ride passes $30 or $15

Single	Persons with disabilities
$1 Single Trip	$.50 per trip
$9 - 10 ride passes	$4.50 – 10 ride passes
$45 Monthly unlimited	$22.50 monthly unlimited
	$2 Daily Pass

TRANSPORTATION

Supportive Services for Veteran Families (SSVF)
705 Oakwood St. Suite 106
Ravenna, Ohio 44266
(855) 234-7310
www.fcsserves.org/program/ssvf

The Veteran Administration's goal for the SSVF program is to promote housing stability among very low-income veteran individuals and families who reside in or are transitioning to a permanent housing. This goal is met by providing a wide range of supportive services designed to resolve the immediate crisis and promote housing stability.

- Who Qualifies: Must be a Veteran or member of a family in which the head of household is a veteran. The Veteran must have served active duty and cannot be dishonorably discharged. The Veteran must be very low-income and must be homeless, or at-risk of becoming homeless.

Veteran's Services
449 S. Meridian St
Ravenna, OH 44266
(330) 297-3545
http://www.co.portage.oh.us/veterans.htm

Open Monday – Friday, 8 am-4:30 pm

The Veterans Service Commission was established for the purpose of assisting veterans and their dependents who have met with unexpected hardship as a result of sickness, injury, disease, or lack of employment. Of primary importance to the Veterans Service Commission are the basic necessities of life, such as food, shelter, utilities, etc. It is the purpose of the Commission to assist veterans and their dependents temporarily until a permanent solution to their difficulties can be arranged.

Who Qualifies: Veterans must have been a true resident of Portage County for three months. The applicant must have been honorably discharged with a minimum of 90 days active military service performed for purposes other than training, unless injured during training.

Required Documents: Discharge records, marriage records, divorce records and birth or adoption records for dependent children.

VISION CARE ASSISTANCE

Local Lions Clubs provide eye care (testing, purchase of lenses and frames) for low income residents. Contact the club for eligibility details

Atwater Lions Club
Virginia Rd
Atwater, OH 44201
(330) 947-2160

Brimfield Lions Club
Faith United Methodist Church of Brimfield
1235 Tallmadge Rd
Brimfield OH 44240
-or-
2543 Palm Rd Mogadore, OH 44260

Crestwood Lions Club
4705 Grand Elm Dr
Mantua, OH 44255
(330) 274-2516

Garrettsville Lions Club
8311 Windham St
Garrettsville, OH 44231
(330) 524-2646

Kent Lions Club
1464 River Tr.
Kent, OH 44240
(330) 677-4216

Randolph Lions Club
PO Box 391
Randolph, OH 44265
(330) 325-9702

Ravenna Lions Club
Elks Lodge
776 Freedom St
Ravenna, OH 44266
(330) 389-5943

Streetsboro Lions Club
PO Box 2335
Streetsboro, OH 44241
(330) 931-5312

Suffield Lions Club
(330) 628-5071

Windham Lions Club
9135 Hickory Cr.
Windham, OH 44288
(330) 326-3387

Vision Care Outreach Program
Becky Lehman (330) 296-9919 EXT 137

The Vision Care Outreach Program is for children and families who are in need of an eye exam or glasses. Each participant must meet the 200% Federal Poverty Guidelines, have no access to vision insurance, have not used the program in the last 2 years, and must be an Ohio resident.

21st Century Learning Centers
CAC Youth & Family Center
PO Box 917, 519 N Walnut St
Ravenna, Ohio 44266
(330) 297-1456 ext. 104

Open Monday – Friday 2pm-6:30pm (School Year)
Open Monday – Friday 8am-4pm (Summer)

The CAC works with Ravenna School District as well as Windham Exempted Village School District. Students receive math and reading remediation and enhancement through the use of online programs. In addition, students are provided with STEM enhancement (STEAMM) which includes activities and investigation in science, technology, engineering, art, math and medical areas designed to enhance student interest and learning. Students are provided with health and physical movement opportunities and the chance to explore community resources.

Bair Foundation- Kent Office
275 Martinel Dr
Kent, OH 44240
(330) 673-6339
https://www.bair.org/

Open Monday – Friday 8:30am-4:30pm

Provides therapeutic foster care for emotionally troubled children, including those with severe mental issues as well as those who may have suffered abuse and neglect, and recruits, trains, and certifies foster parents. Provides in-home mental health services to needy families to prevent removal of children and to facilitate reunification.

- Who Qualifies: Serves youth age 0 -17 in Portage, Geauga, Summit, Columbiana, Stark, and Cuyahoga Counties who are covered by Medicaid.

Big Brothers & Sisters of Portage County
705 Oakwood St
Ste 103
Ravenna, OH 44266
(330) 296-6655
https://www.fcsserves.org/program/big-brothers-big-sisters/

Offers volunteer adult mentors ("bigs") to serve as role models, tutors and friends for eligible youth ("littles"). Volunteers spend twelve hours a month for at least a year with their little brother or sister.

YOUTH SERVICES

Chesty Puller Young Marines
VFW Post 1055
6000 New Milford Rd | 4202 Marks Ave
Ravenna, OH 44272 | Rootstown, OH 44272
(330) 807-7174
http://www.chestypulleryoungmarines.com/

Provides troop activities with the goal of fostering values based on the United States Marine Corps including discipline, self esteem, respect, and drug demand reduction. The Young Marines is not a recruiting organization for any branch of service, or a troubled youth boot camp.

- Who qualifies: Generally serves youth 8-18 years of age.

Children's Advocacy Center of Portage County
University Hospitals- Portage County Medical Center
6847 N Chestnut St
Ravenna, OH 44266
(330) 297-8838
http://childadvocacyportage.org/

Open Monday – Friday 8:30am-4:30pm, other times may be arranged if necessary

Provides medical examinations and forensic interviews for child abuse/sexual assault victims as well as victim advocacy for the child and non-offending family members. Provides community and professional education on preventing and reporting child sexual abuse and raises awareness throughout the community.

Portage Learning Centers
145 N Chestnut St
Lower Level
Ravenna, OH 44266
(330) 297-7795
http://portagelearningcenters.com/

Open Monday – Friday 8am-4:30pm. Hours of service vary

Provides the federally funded Head Start and Early Head Start programs in Portage County. Works to develop social competence and school readiness in children and to empower their parents/caregivers to assist them. Provides services including nutrition and special education.

- Who qualifies: Open to children ages 3-5 with family incomes up to 130% of the federal poverty level. All children in foster care in Portage County are eligible. 10% of enrollment opportunities are reserved for children with special needs.
- Required Documents: Birth certificate, proof of income, immunization record, completed medical and dental forms.

YOUTH SERVICES

The Portage Park District
705 Oakwood St. Suite 4
Ravenna, Ohio 44266
(330) 297-7728
http://portageparkdistrict.org/

The Portage Park District is committed to providing quality outdoor exploration opportunities of Portage County. Provides nature education and outdoor recreation programs for all ages at our park locations throughout Portage County. Visitation to parks and trails are free and open to the public year round!

Youth Development Services
705 Oakwood St
Ste 115
Ravenna, OH 44266
(330) 297-6667 Ex 323
https://fcsservices.org

Works with at-risk youth ages 14-24 n Portage County, providing social skills, work readiness, mentoring activities, and recreation programs.

449 South Meridian Street

Ravenna, Ohio 44266

Kellijo Jeffries, MSW, LSW, Director

Kellijo.Jeffries@jfs.ohio.gov

(330)297-2226

Public Assistance……(330)297-3750

Children Services 24 hour child abuse and neglect hotline……..(330)296-CARE

24 hour Elder abuse and neglect hotline……..(330)296-CARE

Child Support Enforcement Agency……..(330)297-3791

OhioMeansJobs Portage County……..(330)296-2841