



COMING SOON – More payment options at your fingertips!

We know paying utility bills isn't your favorite thing to do, so we're making it as easy as possible for you to make a payment. Later this month, Portage County Water Resources will be launching a new user-friendly, electronic payment system. You can look forward to being able to:

- Pay your utility bill anytime 24/7 via an easy-to-use online portal
- Manage your account and view up to two years of payment history
- Receive email reminders when your bill is ready, when a scheduled payment is pending and a confirmation after making a payment
- Make a one-time payment or register to gain access to all features
- You choose when to pay – simply schedule a payment for any future date (before the due date)
- Set it and forget it with AutoPay...save time and avoid late or missed payments
- On the go? Use Pay by Text to get text notifications about your bill and have the option to pay through text message with your default payment method.

Circumvent Mail Delivery Delays

The U.S. Postal Service recently announced mail delivery delays affecting first-class mail. These delays will likely impact when you receive your Portage County Water Resources invoice from us and when we receive your payment. To ensure we receive your payment promptly, we encourage all customers to enroll in paperless billing and pay bills online.

In our online payment portal, you can also:

- Enroll in AutoPay and automatically pay your invoice amount on the due date
- Enroll in Pay by Text and receive text notifications about your bill and have the option to pay through text message with your default payment method
- Sign up for email reminders when your bill is ready
- Set up a schedule to pay a fixed amount or the invoice balance on a specific date of the month

Get started today at [www.website.com].