



Water Resources Department

Board of Commissioners

Anthony J Badalamenti, President
Sabrina Christian-Bennett, Vice President
Mike Tinlin, Board Member

EMERGENCY NOTIFICATION SYSTEM

In an effort to provide reliable and effective communication to residences, Portage County Water Resources has implemented Rave Mobile Safety as our emergency notification provider.

Rave Mobile Safety provides a high-speed notification system designed to make calls to specific people or areas in the event of an emergency or for sharing important information.

Portage County Water Resources will use this system to notify residents by telephone, email or text of important information regarding you and your property. The system can make thousands of calls in a minute to convey vital information. These messages may include information on water emergencies, boil alerts, water breaks, sewer emergencies and other emergencies.

It is important that residence and business owners submit their contact information to be entered the database. Accurate telephone numbers in the database help to ensure, but cannot guarantee, that emergency information will be passed on to everyone in a timely manner.

Residents can add additional telephone numbers including a cell phone, and can also receive notification by email, text or pager. The address documented must be a Portage County Water Resources Customer, but the phone number can be for anywhere. Emergency messages can reach TTY (teletypewriter) phones used by the hearing impaired. Additionally, the system employs a Do Not Call component for those who do not wish to receive the alert.

All the calls you receive will have a Caller ID indicating Portage County Water Resources. Please fill out the form below to add or update your contact information. You may also remove yourself from the list. If you do not have access to a computer, you may call Portage County Water Resources at 330-297-3670 to provide the information. **IMPORTANT... WHEN YOU SIGN UP AT LINK BELOW, A CONFIRMATION CALL WILL COME FROM MASSACHUSETTS AND MAYBE AS SPAM, PLEASE ANSWER THIS CALL TO COMPLETE SET UP AS IT IS LEGIT.**

Sign up to receive emergency notifications? Click here

<https://www.smart911.com/smart911/registration/registrationLanding.action?cdnExternalPath=>

Need to update your emergency notification preferences? Click here

<https://www.smart911.com/smart911/login.action?cdnExternalPath=>



8116 Infirmary Rd. □ Ravenna, OH 44266 □ 330.297.3670 □ 330.297.3689 (fax)

"An Equal Opportunity Employer"

"To provide public water and wastewater services in order to preserve and promote the health and safety of the Portage County Community."